



GUEST LIAISON LEVEL 1

Bounce Empire is located in Lafayette, CO and is looking for enthusiastic and energetic applicants to work the front desk. This position requires enormous customer service skills to welcome guests with extreme enthusiasm, educate them on the wonders of Bounce Empire, and make them feel like part of our family. This is an extremely competitive position so only the best of the best should apply.

Work Duties Include:

- Greet and assist clients with check-in procedures
- Check out clients/accept payments
- Ability to master the Squirrel POS terminals
- Sooth and win over irate customers
- Full knowledge of the facility to answer client questions
- Sell Bounce Empire merchandise
- Help maintain a clean and safe facility
- Follow directions from senior staff

Physical Requirements:

- Stand and walk for an 8-9 hour shift.

Applicant requirements:

- Hospitality experience (hotel, cruise, etc)
- Engaged and energetic personality
- Extreme proficiency in customer service
- Works well with others
- Critical thinker and problem solver

Dress Code:

- Business attire

- No visible tattoos
- No piercings (other than ear lobe piercings)

Hours:

There are two open shifts:

- Thursday-Monday 9am-6pm
- Thursday-Monday 6pm-3am (night shifts will be working during the concerts)

Pay:

Salary of 45k-65k depending on experience. There is a lot of opportunity for advancement for amazing people.

Contact:

Please send your resume and a brief description of why you're a good fit for this position to careers@bounceempire.com

About Us:

Bounce Empire is a revolutionary entertainment facility that combines endless entertainment for both kids and adults. The main play floor is equipped with over 50 unique inflatables and attractions for people of all ages. In the center is a hydraulic stage for DJ's and concerts. The Bison Bistro and Rubbish Bar are both attractions in their own right. The facility also features an adult lounge with state of the art massage chairs, a balcony overlooking the Flatirons and a movie theatre for both adults and kids. Come work in a high energy, fun, and exciting environment with an amazing team!

Diversity & Inclusion:

As an equal opportunity employer, Bounce Empire is dedicated to our policy of nondiscrimination in all aspects of employment, and we comply with all Federal, State and Local laws regarding nondiscrimination.